



Request for Proposal (RFP) FII-23-04 – IT Support Services

Addendum #2 – May 30, 2022

Answers to Questions received as at May 30, 2022

This information is posted on both <https://www.bcfii.ca/contract-opportunities/> and <https://www.bcbid.gov.bc.ca>.

Q1: Would FII be open to a 5 day/week agreement with scheduled, as required, onsite work? While users won't get the same amount of onsite time the cost to FII may be better and the experience more consistent for users.

A1: *Our office operating hours are Mon-Fri 8:30AM-5:00PM. We would require someone onsite two of those days. A proposal that indicates, "a 5 day/week agreement with scheduled, as required, onsite work" would not be reviewed or considered.*

Q2: Onsite Support (post Covid)

Q2a: Many IT people are used to working remotely due to Covid and have many employment options to continue doing so.

A2a: *We are looking for someone onsite.*

Q2b: As requested, this would require a team (skills and sick/holiday coverage) and therefore more than 1 person agreeing to traveling onsite on a regular basis

A2b: *Internally we will be able to manage without this position for vacation, sick time, and other foreseeable time windows of absence but a vendor who could provide several people that could fulfill the role would be considered.*

End of Addendum #2